

Attorney's Docket:  
020431.0562

PATENT  
09/415,507



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#5/A  
3-19-02  
[Signature]

In re Application of: Mukesh Dalal  
Serial No.: 09/415,507  
Filing Date: October 8, 1999  
Group Art Unit: 2163  
Examiner: Rebecca M. Bachner  
Title: METHOD AND SYSTEM FOR OPTIMIZING  
REQUEST-PROMISE WORKFLOWS

**RECEIVED**  
**MAR 13 2002**  
Technology Center 2100

Honorable Assistant Commissioner  
for Patents  
Washington, D.C. 20231

Dear Sir:

**Response Pursuant to 37 C.F.R. § 1.111**

In response to the Office Action mailed January 2, 2002, Applicant respectfully requests the Examiner to reconsider the rejection of the claims in view of the following amendments and remarks. Please amend the Application as follows.

03/12/2002 MGBREM1 00000043 09415507

01 FC:102 420.00 OP  
02 FC:103 270.00 OP